



3/18/2020

To our valued customers:

At Radix Wire & Cable, we pride ourselves to provide our customers with high temperature wire and cable that meet their requirements in terms of quality, delivery and total cost. As we face this unprecedented challenge of responding to COVID-19, we are following the guidance provided at a federal, state and local level and taking the actions necessary to be good corporate citizens.

As the facts and forecasts related to COVID-19 continue to evolve, we want to assure you that our team will continue to process quote requests, receive orders, and provide outstanding service and support for our customers. During this time and in lieu of air travel, our sales and customer service teams can assist you via phone, email, or through online web meeting platforms. Our production facilities remain open, while following the safety guidelines recommended by global health organizations.

Our team will communicate with you on any updates or changes that may be necessary. In the meantime, please do not hesitate to reach out to your contacts if you have any questions or concerns.

We thank you for your understanding during this time.